

GetDirect Partners

Onboarding guide — get your shop live and taking direct orders.

Before you start

Keep these handy so onboarding takes minutes, not days:

- A phone number to receive an OTP
- Your shop name, address and a location to pin on the map
- Your menu with prices
- KYC documents — PAN, GST (if registered) and a cancelled cheque or bank details for payouts

Step 1 — Register

Go to **partner.getdirect.in** and choose **Become a partner**. Enter your phone number, verify the OTP, and set a password. That is the whole sign-up — no paperwork to begin.

Step 2 — Add your shop

From your panel, add a shop: its name, a pin on the map, and your opening hours. Then build your menu — items, variants and add-ons, with the prices **buyers actually pay**. GetDirect never adds a commission on top of your listed price.

Step 3 — Submit KYC

Upload your documents and bank details for payouts. GST and FSSAI are optional where they don't apply to you. This is what lets us settle money to your account.

Step 4 — Go live

We review and activate the listing, usually within a working day. Once live, direct orders start landing in your panel — with a sound, a printable KOT and one-tap accept.

Running day to day

- **Orders:** accept, reject or delay with a reason. Dine-in, takeaway and delivery share one ticket rail.
- **POS:** ring up walk-in bills through the same till, so the day's numbers are one number.
- **Menu & pricing:** change a price and it is live before the lunch rush.
- **Availability:** toggle the shop closed when you're too busy; buyers can't order until you reopen.

Getting paid

Completed orders settle to your bank, itemised down to the order. Your monthly subscription and payment charges show as separate lines — never a lump sum. Keep your bank details current so a payout never bounces. See the Settlement Policy for full detail.

Plans

Joining is free. You subscribe per shop, monthly, and can cancel any time — Basic, Growth or Pro, depending on how much search and comparison visibility you want. See current pricing on the landing page.

Need a hand? Email hello@getdirect.in or visit the Help Centre at partner.getdirect.in/help.

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